



इंडिया पोस्ट
पेमेन्ट्स बैंक

India Post
Payments Bank

[भारत सरकार का उपक्रम | A Govt. of India undertaking]

NOTICE

IPPB/CSMO/MKTG/2021-22/12

Date: 01-07-2021

This is to inform all concerned that India Post Payments Bank has revised its Doorstep Banking (DSB) charges effective from 01st September 2021 as per below table -

Service	Existing Charges	New Charges (w.e.f. 01/09/2021)
Doorstep Banking (DSB) service provided by the Postman/ GDS at the doorstep of the customer	Waived off	Flat INR 20/- plus GST per doorstep visit per customer serviced beyond 1 Km from the Post Office *

* Please Note:

- DSB Charges applicable on individual product or service availed during doorstep visit will be as per "Schedule of charges" attached herewith.
- The first chargeable service availed at the doorstep will be charged as per the schedule of charges. All further services availed during the day by the customer at the doorstep will not be charged.

Sd/-

Gursharan Rai Bansal
(CGM & CSMO)

Product wise DSB Schedule of charges for IPPB customers

Product/Service	Description	DSB Charges Applicable	Amount of DSB Charges to be levied (Rs)**	
Account Services	Open New Account	No	NA	
Send Money	Fund transfer	Within IPPB Accounts	Yes	20 + GST
		Other Bank Accounts	Yes	20 + GST
	Standing Instructions	Yes	20 + GST	
	POSB Sweep-In	Yes	20 + GST	
	POSB Sweep-Out	Yes	20 + GST	
	Manage Beneficiary	No	NA	
Payment of DOP Products	SSA	Yes	20 + GST	
	PPF	Yes	20 + GST	
	RD	Yes	20 + GST	
	LARD	Yes	20 + GST	
Bill Payments	Mobile Prepaid	No	NA	
	Mobile Postpaid	Yes	20 + GST	
	Bill Payments	Yes	20 + GST	
Balance Enquiry	Passbook	No	NA	
	View balance	No	NA	
	Last 10 transactions	No	NA	
Service Requests	Account Services	Update Nominee	No	NA
		Update PAN	No	NA
		Aadhaar Seeding	No	NA
		Update mobile number/email id	No	NA
		Manage POSB account	No	NA
		Reissue QR code	Yes	20 + GST
		Update Statement Options	No	NA
	Requests & Complaints	No	NA	
	Uploads	No	NA	
	Account Upgradation	No	NA	
	Virtual debit Cards	Permanent block	No	NA
		View card history	No	NA
	Feedback & Suggestions	No	NA	
Assisted UPI	Assisted UPI	Yes	20 + GST	
Insurance	Life Insurance	BALIC	No	NA
Cash Transactions	Cash Withdrawal	Yes	20 + GST	
	Cash Deposit	Yes	20 + GST	
KYC	Re-ekyc	No	NA	
Aadhaar Enabled Payment System "AePS"	Instant Cash Withdrawal from Non-IPPB account, Pull money to IPPB account from other bank accounts	No	NA	
Domestic Money Transfer "DMT"	Send Money to any bank account	No	NA	
Child Enrollment Lite Client "CELC"	Update your Mobile number in your AADHAAR	No	NA	

Digital life certificate "DLC"	Digital issuance of Jeevan Pramaan Certificate	No	NA
Pradhan Mantri Jeevan Jyoti Bima Yojna "PMJJBY"	Term Insurance	No	NA

Product wise DSB charges for non-IPPB customers:

Product/Service	Description	DSB Charges Applicable	Amount of DSB Charges to be levied
AEPS	Instant Cash Withdrawal from Non-IPPB accounts, Pull money to IPPB account from other bank accounts.	NO	NA
DMT	Send Money to any bank account	NO	NA
CELC	Update your Mobile number in your AADHAAR	NO	NA
DLC	Digital issuance of Jeevan Pramaan Certificate	NO	NA

**** After first Chargeable service availed as per table, all subsequent doorstep transactions will be free availed during the same visit per customer.**